

QUALITY AND ENVIRONMENTAL POLICY

PCMC aims to be the premier Children's Medical Center promoting quality and environmental management awareness to achieve operational and service excellence.

To realize this, PCMC shall implement an internationally recognized integrated management systems in its entire operations, processes, and services. The PCMC shall:

- Utilize a continuous cycle of performance excellence by enabling healthcare providers, administrative, and support services in the provision of a safe and happy environment with robust work ethics, to attain professional and personal growth.
- Provide customer's needs by keeping the employees positive and empowered, and continually improve the activities in the workplace.
- Implement global processes and best practices focusing on customer wellness and delight to drive change.
- Use a systematic review strategy that identifies and eliminates performance gaps and addresses risks and opportunities.
- Ensure compliance with all applicable government standards, regulations, and other necessary requirements of the healthcare industry.
- Integrate health, wellness, and safety as the core service and business value in all aspects of hospital activities and the environment, as a competitive advantage in achieving best clinical practice outcomes, profitable fiscal growth, and significantly increased productivity leading to a self-reliant GOCC.
- Protect and care for the environment by conservation of energy, water, paper, and other hospital resources to prevent accumulation of excessive waste and adopt sustainable practices to reduce, reuse, recycle, and practice proper wastes disposal.

This policy shall be an integral part in performing the PCMC's mandate, and ensure alignment with its strategic direction to continuously improve the quality and environmental performance of this center.

SONIA B. GONZALEZ, MD, MScHSM, MPM

Executive Director

OCCUPATIONAL HEALTH AND SAFETY POLICY

PCMC is committed to provide and maintain a healthy and safe working environment, implement safety standards, eliminate occupational hazards, reduce occupational risks and continuously improve the workplace setting. PCMC shall adhere to the established objectives, striving to exceed all obligations under applicable statutory and regulatory laws, by fostering an enthusiastic commitment to health, safety and the environment within PCMC, as well as ensuring consultation and participation of the PCMC healthcare workforce, workers representative, outsourced employees and visitors.

The Top Management represented by the Patient and Occupational Safety Committee, working in cooperation with the PCMC workforce representatives, shall strive to achieve the following objectives:

- Reduce workplace hazards to as low as reasonably achievable.
- Provide instruction and training to the workforce to ensure that appropriate work practices are implemented including health and safety practices.
- Integrate occupational safety and preventive actions into their performance appraisal.
- Implement corrective measures, review and evaluate its effectiveness.
- Implement best practices to promote a healthy and safe environment in the workplace.
- Identify innovative measures to continuously improve working conditions.
- Ensure compliance to departmental orders and other applicable regulatory laws and issuances.

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